

30K policies – Celebrate with Us
Terms and Conditions

Instructions on how to enter and prizes form part of these terms and conditions.

Section 1: General Information

1. **Promoter:** Queensland Country Health Fund Ltd (ABN 18 085 048 237), Level 1, 333 Ross River Road, Aitkenvale QLD 4814. The Promoter can be contacted on 1800 813 415.
2. **Promotion Period:** The Promotion will commence at 9:00am (ACST) on 1 August 2021, and will close at 5.00pm ACST on 17 September 2021.
3. **Prize details:** There will be thirty (30) prize draws awarded at the conclusion of the Promotion. The prize consists of thirty (30) X \$100 Visa Cards (Cards4All Visa Gift Cards). The total prize value is \$3,000.
4. **Eligibility for draw:** To be eligible to enter the draw, entrants must satisfy the following criteria:
 - a. hold and maintain a current Queensland Country Health Fund health insurance policy during the Promotion Period;
 - b. be aged 18 years and over during the Promotion Period;
 - c. complete the Promoter's 30k Celebrate with us entry form at queenslandcountry.health/celebrate-with-us during the Promotion Period
 - d. not be a director, employee or an immediate family member of a director or employee, of either the Promoter or its related entities
 - i. **Immediate family member** - includes your spouse or partner, your (or your spouse's) children, parents or other relatives, provided these live permanently with you;
 - e. Consent to the publication of the winner's name and images by the Promoter across various media channels, including but not limited to the following:
 - i. the Promoter's website
 - ii. the Promoter's Facebook page
 - iii. print and other media publications produced by the Promoter or under the authorisation of the Promoter
 - iv. other social media, websites and print, including, but not limited to newsletters, e-newsletters, displays, reports, marketing collateral, presentations at the Promoter's discretion and authority;
 - v. Other documents as the Promoter directs.
 - f. Only the main policy holder is eligible for the draw.
 - g. Agree to the Terms and Conditions of this Promotion.
5. **Entry conditions:** Entrants may enter the Promotion by satisfying all eligibility criteria In Clause 4. One entry per policy.
6. **Draw details:** The prize winners will be determined by a judging panel and must all satisfy the eligibility criteria in Clause 4.

The prize draw for the prize will take place on Tuesday 21 September 2021 at 10am, at the Promoter's Head Office at the address provided in Clause 1.

7. Collection details: The prize winners will be notified via phone by 5:00pm on 22 September 2021 and provided instructions and details on how to claim their prize.

The winners will also be announced on the Promoter's Facebook page.

8. Prize non-refundable: The prize is non-refundable, non-transferable and cannot be taken in any form other than that provided in Clause 3 of these terms and conditions.
9. Re-draw details: A re-draw will be conducted by the Promoter on 24 September 2021 at the address provided in Clause 1, in respect of the prize/s if we are unable to contact the winner/s.
10. Release: To the extent permissible by law, you release the Promoter, the Promoter's related entities, Facebook, its and their respective directors, officers, employees and agents from any causes of action, loss, liability, damage, personal injury, expense (including any claim for legal expenses), cost or charge sustained or in any way incurred by you (including any indirect or consequential loss) in connection with your participation in the Competition, including prize related activities, including but not limited to, acceptance of the prize.
11. Force Majeure: The Promoter will not be responsible or liable for any loss, cost or damage arising out of any act, omission, failure or delay by the Promoter which is due to an act of god, riots, acts of terrorism, storms, fire, any labour or industrial dispute, any strike, and other acts which are not reasonably within the control of the Promoter.
12. Lost or delayed communications: The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
13. Privacy Notice: In participating in this Promotion entrants agree to the lawful collection, use and disclosure of their personal information as authorised under the Privacy Act 1988 and in accordance with the Promoter's privacy policy. During the Promotion, personal information will be collected by the Promoter in order to award the prize. As part of this process personal information may be provided to third parties. All information will be treated in accordance with the Promoter's privacy policy, a copy of which can be obtained from queenslandcountry.health or any branch of the promoter.

The Promoter may contact the prize winner to obtain permission to use their name and image for any promotional activities following the Promotion and/or to invite them to enter other promotions conducted by the Promoter.

Entrants are able to request access to their personal information collected by the Promoter during the Promotion by contacting the Promoter:

- i. In person at any branch of the Promoter
- ii. By phone call to 1800 813 415
- iii. By email to info@queenslandcountry.health
- iv. In writing to the Privacy Officer, Queensland Country Health Fund Ltd, PO Box 42 Aitkenvale Queensland 4814.

14. Program Interruption: The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affect the Promoter's ability to conduct the Promotion as described in these terms and conditions.